

# FRAT REWARDS TERMS AND CONDITIONS

## 1. INTRODUCTION

1.1 The Fraternity Club Limited (**the Club**) operates a members rewards program known as the "Frat Rewards".

1.2 These terms and conditions apply to the operation of and participation in Frat Rewards.

1.3 Participation in Frat Rewards constitutes acceptance of these terms and conditions and an ongoing agreement to comply with them.

1.4 These terms and conditions are to be read in conjunction with other material published by the Club which are subject to change from time to time.

1.5 The Club reserves the right to amend these terms and conditions at any time without giving further notice.

1.6 The Club will display the most up to date copy of these terms and conditions on the Club's noticeboard and copies will be available at reception.

1.7 A breach of these terms and conditions shall constitute conduct which is unbecoming of a member for the purposes of the Club's Constitution and without limiting any other action which may be taken by the Club, the Club may commence disciplinary proceedings against any member who breaches these terms and conditions.

## 2. MEMBERSHIP

2.1 Membership of Frat Rewards is free and open to any person over the age of eighteen (18) years who is a Life member or financial Ordinary member of the Club.

2.2 All eligible members will automatically become members of Frat Rewards when they are admitted to membership of the Club (provided members can opt out of Frat Rewards in accordance with clause 2.3).

2.3 Members can opt out of Frat Rewards at any time by notifying the Club in writing that they no longer wish to participate in and be a member of Frat Rewards.

2.4 If a member opts out of Frat Rewards, they will no longer receive any Status Credits, Rewards Points, entitlements, benefits, or rewards arising from Frat Rewards.

2.5 If a member is suspended or expelled from membership of the Club, the Club will:

(a) in the case of a suspension, have all Status Credits, Rewards Points, entitlements, benefits or rewards in the member's account frozen and possibly removed; and

(b) in the case of an expulsion, all Status Credits, Rewards Points, entitlements, benefits or rewards in the member's account will be removed.

2.6 Subject to clauses 2.7 and 2.8, members who are excluded or self-excluded from either of the Club's premises (being the Fraternity Club and Fairy Meadow Bowling Club) will cease to be entitled to participate in and be a member of Frat Rewards and all Status Credits, Reward Points, entitlements,

benefits or rewards in their member's account will be removed.

2.7 Notwithstanding clause 2.6, members who are only partially self-excluded from the gaming rooms at either of the Club's premises (being the Fraternity Club and Fairy Meadow Bowling Club) can continue to participate in and be a member of Frat Rewards but they will:

(a) have their membership card deactivated from gaming promotions and activities for the duration of the partial self-exclusion; and

(b) not be entitled to obtain any Rewards Points or Status Credits from gaming activities for the duration of the partial self-exclusion.

2.8 Notwithstanding clause 2.6, members who are only partially self-excluded from the gaming rooms at either of the Club's premises (being the Fraternity Club and Fairy Meadow Bowling Club) can continue to participate in and be a member of Frat Rewards but they will:

(a) have their membership card deactivated from gaming promotions and activities for the duration of the partial self-exclusion; and

(b) not be entitled to obtain any Rewards Points or Status Credits from gaming activities for the duration of the partial self-exclusion.

2.9 Employees, directors and contractors of the Club cannot participate in and be a member of Frat Rewards. However, this restriction does not prevent employees, directors and contractors of the Club from receiving members discounts.

### **3. MEMBERSHIP CARD**

3.1 Frat Rewards can be accessed by members using their membership card.

3.2 A membership card is not transferrable and can only be used by the member whose name appears on the card (for example, a member must not insert their membership card into a gaming machine which is being used by another patron).

3.3 Members must safeguard their membership card and take precautions against its theft, loss damage and misuse. The Club accepts no responsibility or liability for the theft, loss, misuse of or fault with a membership card. This includes the failure of a card to accrue Rewards Points and/or Status Credits.

3.4 Members must promptly notify the Club if their membership card is lost, stolen, damaged or misused in any way.

3.5 Membership cards remain the property of the Club at all times.

3.6 The Club may request that a member uses a personal identification number (**PIN**) for the purpose of protecting the information contained on their membership card from misuse, unauthorised access, modification, or disclosure.

3.7 The member is responsible for ensuring that their PIN is kept confidential, and that no other person has access to their membership card. The Club is not liable for any losses that may arise from a member's failure to comply with such responsibilities.

3.8 If a member wishes to reset their PIN for any reason, they must produce at least one item of acceptable photo identification.

### **4. ACHIEVEMENT LEVELS, REWARDS POINTS AND STATUS CREDITS**

- 4.1 Frat Rewards currently has two (2) achievement levels, being General and Alumni.
- 4.2 All eligible members are initially placed in the introductory achievement level of General.
- 4.3 The Club may add or reduce the number of achievement levels in Frat Rewards at any time and for any reason and without notice.

4.4 Movement between achievement levels is currently based on the following criteria: <b>Achievement Level</b>	<b>Quarterly Qualifying Levels</b>	<b>Annual Qualifying Levels</b>
General	Entry	Entry
Alumni	20,000 Status Credits	80,000 Status Credits